



Home Appliances

SJ-LC31CHXIF-EN

SJ-LC31CHXWF-EN

Fridge

EN User Manual

SHARP
Be Original.

Thank you for choosing this product.

This user manual contains important information on safety and instructions intended to assist you in the operation and maintenance of your appliance.

Please take the time to read this user manual before using your appliance and keep this book for future reference.

| Icon | Type | Meaning |
|--|-------------------------------|--------------------------------|
|  | WARNING | Serious injury or death risk |
|  | RISK OF ELECTRIC SHOCK | Dangerous voltage risk |
|  | FIRE | Fire risk |
|  | CAUTION | Injury or property damage risk |
|  | IMPORTANT | Operating the system correctly |

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Your fridge conforms to current safety requirements. Inappropriate use can lead to personal injury and damage to property. To avoid the risk of damage read this manual carefully before using your fridge for the first time. It contains important safety information on the installation, safety, use and maintenance of your Fridge. Retain this manual for future use.

CHAPTER -1: GENERAL WARNINGS

Read this user manual carefully.

 **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

 **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

 **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

 **WARNING:** Do not damage the refrigerant circuit.

 **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.

 **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

 **WARNING:** In order to avoid any hazards resulting from the instability of the appliance, it must be fixed in accordance with the instructions.

 If your appliance uses R600a as a refrigerant (this information will be provided on the label of the cooler) you should take care during transportation and installation to prevent the cooler elements from being damaged. R600a is an environmentally friendly and natural gas, but it is explosive. In the event of a leak due to damage of the cooler elements, move your fridge away from open flames or heat sources and ventilate the room where the appliance is located for a few minutes.

- * While carrying and positioning the fridge, do not damage the cooler gas circuit.
- * Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- * This appliance is intended to be used in household and domestic applications such as:
 - staff kitchen areas in shops, offices and other working environments.

CHAPTER -1: GENERAL WARNINGS

- farm houses and by clients in hotels, motels and other residential type environments.
- bed and breakfast type environments;
- catering and similar non-retail applications.
- If the socket does not match the refrigerator plug, it must be replaced by the manufacturer, a service agent or similarly qualified persons in order to avoid a hazard.
- * A specially grounded plug has been connected to the power cable of your refrigerator. This plug should be used with a specially grounded socket of 13 amperes. If there is no such socket in your house, please have one installed by an authorised electrician.
- * This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- * Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. Children are not expected to perform cleaning or user maintenance of the appliance, very young children (0-3 years old) are not expected to use appliances, young children (3-8 years old) are not expected to use appliances safely unless continuous supervision is given, older children (8-14 years old) and vulnerable people can use appliances safely after they have been given appropriate supervision or instruction concerning use of the appliance. Very vulnerable people are not expected to use appliances safely unless continuous supervision is given.
- * If the supply cord is damaged, it must be replaced by the manufacturer, an authorised service agent or similar qualified persons, in order to avoid a hazard.
- * This appliance is not intended for use at altitudes exceeding 2000 m.

CHAPTER -1: GENERAL WARNINGS

To avoid contamination of food, please respect the following instructions:

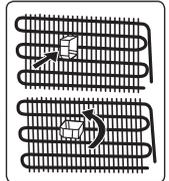
- * Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- * Clean regularly surfaces that can come in contact with food and accessible drainage systems
- * Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- * Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice cream and making ice cubes.
- * One-, two- and three-star compartments are not suitable for the freezing of fresh food.
- * If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

CHAPTER -1: SAFETY INSTRUCTIONS

Installation warnings

Before using your fridge for the first time, please pay attention to the following points:

- The operating voltage for your fridge is 220-240 V at 50Hz.
- The plug must be accessible after installation.
- Your fridge may have an odour when it is operated for the first time. This is normal and the odour will fade when your fridge starts to cool.
- Before connecting your fridge, ensure that the information on the data plate (voltage and connected load) matches that of the mains electricity supply. If in doubt, consult a qualified electrician.
- Insert the plug into a socket with an efficient ground connection. If the socket has no ground contact or the plug does not match, we recommend you consult a qualified electrician for assistance.
- The appliance must be connected with a properly installed fused socket. The power supply (AC) and voltage at the operating point must match with the details on the name plate of the appliance (the name plate is located on the inside left of the appliance).
- We do not accept responsibility for any damages that occur due to ungrounded usage.
- Place your fridge where it will not be exposed to direct sunlight.
- Your fridge must never be used outdoors or exposed to rain.
- Your appliance must be at least 50 cm away from stoves, gas ovens and heater cores, and at least 5 cm away from electrical ovens.
- If your fridge is placed next to a deep freezer, there must be at least 2 cm between them to prevent humidity forming on the outer surface.
- Do not cover the body or top of fridge with lace. This will affect the performance of your fridge.
- Clearance of at least 150 mm is required at the top of your appliance. Do not place anything on top of your appliance.
- Do not place heavy items on the appliance.
- Clean the appliance thoroughly before use (see Cleaning and Maintenance).
- The installation procedure into a kitchen unit is given in the installation manual. This product is intended to be used in proper kitchen units only.
- Before using your fridge, wipe all parts with a solution of warm water and a teaspoon of sodium bicarbonate. Then, rinse with clean water and dry. Return all parts to the fridge after cleaning. Use the adjustable front legs to make sure your appliance is level and stable. You can adjust the legs by turning them in either direction. This must be done before placing food in the appliance.
- Install the two plastic distance guides (the parts on the black vanes -condenser- at the rear) by turning it 90° (as shown in the figure) to prevent the condenser from touching the wall.
- The distance between the appliance and back wall must be a minimum of 75 mm.



Electrical information (For UK type plug)



Warning! This appliance must be earthed.

The mains lead of this appliance has been fitted with a specially earthed plug.

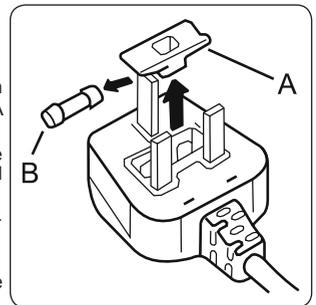


Important: Do not use the appliance without the fuse cover in position. Should the fuse need to be replaced, it must be replaced with a 13A fuse, ASTA approved to BS1362.

The plug must be used with a specially earthed socket of 13 amperes. If there is no such socket in your house, please have one installed by an authorised electrician.

The mains lead of this appliance has been fitted with a BS 1363A 13A fused plug. To change a fuse in this type of plug, follow the steps below:

1. Remove the fuse cover and fuse.
2. Fit replacement 13A fuse, ASTA approved to BS 1362 type, into the fuse cover.
3. Replace fuse cover.



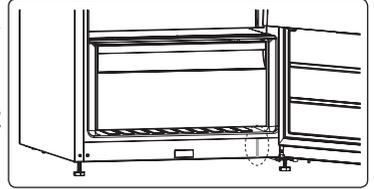
CHAPTER -1: SAFETY INSTRUCTIONS

During Usage

- Do not connect your fridge to the mains electricity supply using an extension lead.
- Do not use damaged, torn or old plugs.
- Do not pull, bend or damage the cord.
- This appliance is designed for use by adults. Do not allow children to play with the appliance or hang off the door.
- Never touch the power cord/plug with wet hands. This may cause a short circuit or electric shock.
- Do not place explosive or flammable material in your fridge. Place drinks with high alcohol content vertically in the fridge compartment and make sure their tops are tightly closed.

When the door of the fridge is closed, a vacuum seal will form. Wait for 1 minute before reopening it.

This application is optional for easy opening of the door. With this application, a little condensation may occur around this area and you may remove it.



Old and Out-of-order Fridges

- If your old fridge or freezer has a lock, break or remove the lock before discarding it, because children may get trapped inside it and may cause an accident.
- Old fridges and freezers contain isolation material and refrigerant with CFC. Therefore, take care not to harm environment when you are discarding your old fridges.

CE Declaration of conformity

We declare that our products meet the applicable European Directives, Decisions and Regulations and the requirements listed in the standards referenced.

Disposal of your old appliance

The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



Packaging and the Environment

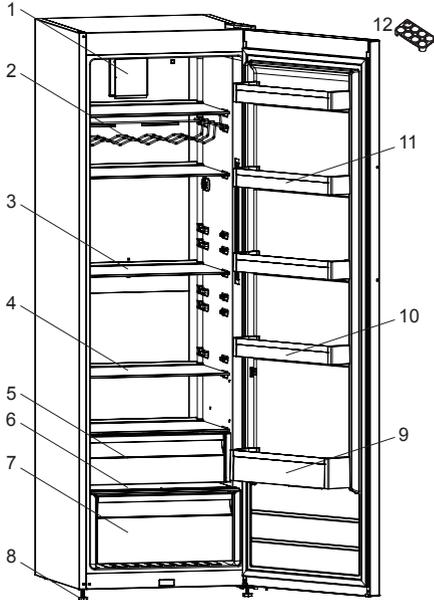
Packaging materials protect your machine from damage that may occur during transportation. The packaging materials are environmentally friendly as they are recyclable. The use of recycled material reduces raw material consumption and therefore decreases waste production.

Notes:

- Please read the instruction manual carefully before installing and using your appliance. We are not responsible for the damage occurred due to misuse.
- Follow all instructions on your appliance and instruction manual, and keep this manual in a safe place to resolve the problems that may occur in the future.
- This appliance is produced to be used in homes and it can only be used in domestic environments and for the specified purposes. It is not suitable for commercial or common use. Such use will cause the guarantee of the appliance to be cancelled and our company will not be responsible for the losses to be occurred.
- This appliance is produced to be used in houses and it is only suitable for cooling / storing foods. It is not suitable for commercial or common use and/or for storing substances except for food. Our company is not responsible for the losses to be occurred in the contrary case.

CHAPTER -2: DESCRIPTION OF THE APPLIANCE

This appliance is not intended to be used as a built-in appliance.



- 1) Turbo fan *
- 2) Wine rack (Bottle shelf) *
- 3) Refrigerator shelves
- 4) Adjustable glass shelf (Adapti shelf)*
- 5) Chill Drawer *
- 6) Crisper cover
- 7) Crisper
- 8) Levelling feet
- 9) Bottle shelf
- 10) Adjustable Door Shelf (Adapti lift)*
- 11) Door shelves
- 12) Egg holder

* In some models

General notes:

Fresh Food Compartment (Fridge): Most efficient use of energy is ensured in the configuration with the drawers in the bottom part of the appliance, and shelves evenly distributed, position of door bins does not affect energy consumption.

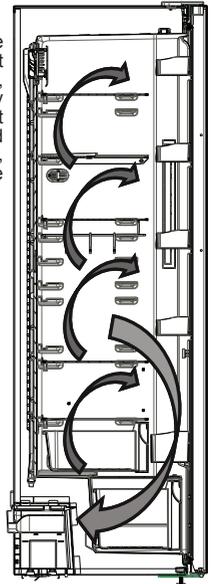
This presentation is only for information about the parts of the appliance. Parts may vary according to the appliance model.

CHAPTER -3: USING THE APPLIANCE

Information on No-Frost technology

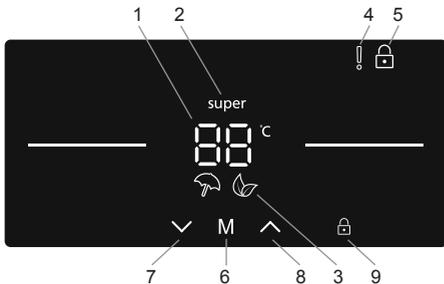
No-frost refrigerators differ from other static refrigerators in their operating principle.

In normal refrigerators the humidity entering the refrigerators due to opening the door and the humidity inherent in the food causes freezing in the backside of air duct. To defrost the frost and ice in the backside of air duct, you are periodically required to turn off the refrigerator, place the food that needs to be kept cooled in a separately cooled. The situation is completely different in no-frost refrigerators. Dry and cold air is blown into the refrigerator compartment homogeneously and evenly from several points via a blower fan. Cold air dispersed homogeneously and evenly between the shelves cools all of your food equally and uniformly, thus preventing humidity and freezing. Therefore your no-frost refrigerators allows you ease of use, in addition to its huge capacity and stylish appearance.



CHAPTER -3: USING THE APPLIANCE

Display and Control Panel



Using the Control Panel

1. Fridge temperature setting
2. Super Cooling mode indicator
3. Eco mode indicator
4. Alarm indicator
5. Child Lock mode indicator
6. Mode Selector
7. Decrease value
8. Increase value
9. Child Lock Selector

Operating your Fridge

Lighting (If available)

When the product is plugged in for the first time, the interior lights may turn on 1 minute late due to opening tests.

Super Cool Mode

Purpose

- To cool and store a large quantity of food in the fridge compartment.
- To quickly cool drinks.
- Press the decreasing button (#7 on control panel diagram), repeatedly until the 'Super Cool logo appears' (#2)
- Once the Super Cool mode has been set, the machine will beep to confirm the mode has been switched on.
- After the beep the last temperature of the fridge will appear on screen.



During this mode:

- Economy mode cannot be selected whilst Super Cool is active.
- You can press the temperature setting increasing button (#8) to deactivate super cooling mode.

NOTE: Depending on the ambient temperature, super cooling mode will automatically be cancelled when the fridge has reached the required temperature.

Economy Mode

Purpose

Energy savings. During periods of less frequent use (door opening) or absence from home, such as a holiday, Eco program can provide optimum temperature whilst saving power.

How to Use

- Push mode select button (#6 on control panel diagram) until

the 'Eco Mode' icon  appears (#3).

- If no button is pressed for 1 second, mode will be set. Economy symbol will blink 3 times.
- After the beep the both the fridge temperature setting (#1) will display an 'E'.
- Economy mode symbol and E will light till mode finishes.



During this mode:

- The fridge temperature may be adjusted however the adjustment will not be made until Eco Mode is cancelled. When economy mode is cancelled, the selected setting value will be activated and the temperature will be adjusted.
- Super Cool mode can be selected, however by selecting mode, Eco Mode is cancelled immediately.
- Eco Mode can be cancelled by pressing the button (#6).

CHAPTER -3: USING THE APPLIANCE

Screen Saver Mode

Purpose

This mode saves energy by switching off all control panel lighting when the panel is left inactive.

How to Use

- Screen saver mode will be activated automatically after 30 seconds.
- If you press any key while the lighting of the control panel is off, the current machine settings will reappear on the display to let you make any change you wish.
- If you do not cancel the screen saving mode or press any key for 30 seconds, control panel will remain off.



To deactivate the screen saving mode,

- To cancel the screen saving mode, first of all, you need to press any key to activate the keys and then press and hold the Mode select button (#6) for 3 seconds.
- To active the screen saving mode, you need to press mode button simultaneously 3 seconds
- To reactivate screen saving mode, press and hold the Mode select button (#6) for 3 seconds.

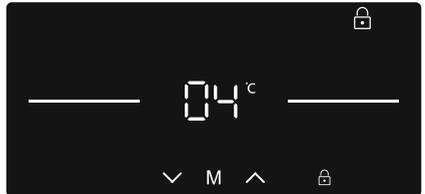
The Child Lock Function

Purpose

Child lock can be activated to prevent any accidental or unintentional changes being made to the appliance settings.

Activating Child Lock

Press and hold child lock select button (#9) for 5 seconds. After the mode has been selected, the lock symbol  (#5) will appear on the display.



Cancelling Child Lock

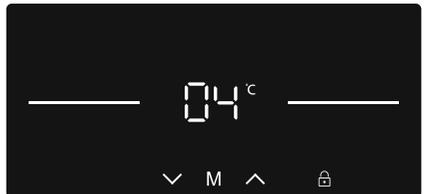
Press and child lock select button (#9) for 5 seconds.

Door Open Alarm Function

If fridge door is left open for more than 2 minutes, the appliance will beep.

Cooler Temperature Settings

- Once Fridge temperature setting is selected, the temperature will flash (#1).
- Users can then use the decreasing or increasing button (#7 / #8) to set the temperature (8, 6, 5, 4, 2°C and Super Cool Mode).
- If Super cooling mode or Eco mode is activated, the temperature will not change until the mode is cancelled.



Recommended Temperature Values for Cooler

| When to adjust | Inner Temperature (°C) |
|--|------------------------|
| For cooling the fridge at minimum capacity | 8 |
| In normal usage | 4, 5, 6 |
| For cooling the fridge at maximum capacity | 2 |

CHAPTER -3: USING THE APPLIANCE

Temperature Settings Warnings

- It is not recommended that you operate your fridge in environments colder than 10°C in terms of its efficiency.
- Do not start another adjustment before completing one adjustment.
- Temperature adjustments should be made according to the frequency of door openings and the quantity of food kept inside the fridge.
- When you first switch on the appliance, allow it to operate for 24 hours in order to reach normal operating temperature.
- During this time, do not open the door or place a lot of food inside the appliance.
- If the appliance is switched off or unplugged, wait at least 5 minutes before plugging the appliance in or restarting it in order to prevent damage to the compressor.
- Your fridge is designed to operate within specific ambient temperature ranges, according to the climate class stated on the information label. We do not recommend operating your fridge outside the stated temperatures value limits.
- Your appliance is designed to operate in the ambient temperature (T/SN = 10°C - 43°C) intervals stated in the standards, according to the climate class displayed on the information label. We do not recommend operating your appliance out of the stated temperature limits in terms of cooling effectiveness.

Climate class and meaning:

T (tropical): This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 43 °C.

ST (subtropical): This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 38 °C.

N (temperate): This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 32 °C.

SN (extended temperate): This refrigerating appliance is intended to be used at ambient temperatures ranging from 10 °C to 32 °C.

Temperature indicator

In order to help you better set your refrigerator, we have equipped it with a temperature indicator located in the coldest area.

To better store the food in your refrigerator, especially in the coldest area, make sure the message "OK" appears on the temperature indicator. If « OK » does not appear, this means temperature has not been set properly

It may be difficult to see the indicator, make sure it is properly lit. Each time the temperature setting device is changed, wait for the stabilisation of the temperature inside the appliance before proceeding, if necessary, with a new temperature setting. Please change the position of the temperature setting device progressively and wait at least 12 hours before starting a new check and potential change.

NOTE: Following repeated openings (or prolonged opening) of the door or after putting fresh food into the appliance, it is normal for the indication "OK" not to appear in the temperature setting indicator. If there is an abnormal build up of ice crystals of ice crystals (bottom wall of the appliance) on the refrigerator compartment, evaporator (overloaded appliance, high room temperature, frequent door openings), put the temperature setting device on a lower position until compressor off periods are obtained again.

Store food in the coldest area of the refrigerator.

Your foods will be better stored if you put them in the most appropriate cooling area. The coldest area is just above the crisper.

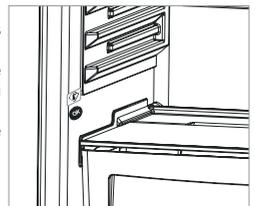


The following symbol indicates the coldest area of your refrigerator.

To be sure to have a low temperature in this area, make sure the shelf is located at the level of this symbol, as shown in the illustration.

The upper limit of the coldest area is indicated by the lower side of the sticker (head of the arrow). The coldest area upper shelf must be at the same level with the arrow head. The coldest area is below this level.

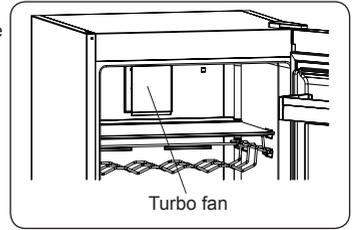
As these shelves are removable, make sure they are always at the same level with these zone limits described on the stickers, in order to guarantee temperatures in this area.



CHAPTER -3: USING THE APPLIANCE

The Turbo Fan (if available)

Do not block the air inlet and outlet openings when storing food, otherwise air circulation provided by the turbo fan will be impaired.



Accessories

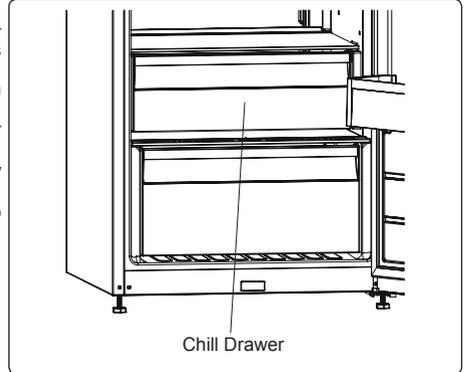
Zero Degree Zone (In some models)

Keeping food in the chill drawer, instead of the freezer or refrigerator compartments, allows food to retain freshness and flavour for longer, while preserving its fresh appearance. When the chill drawer tray becomes dirty, remove it and wash with water.

(Water freezes at 0°C, but food containing salt or sugar freezes at temperatures lower than this).

The chill drawer is usually used for storing foods such as raw fish, lightly pickled food, rice, and so on.

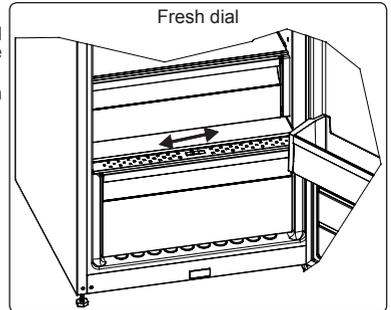
- ! Do not put food you want to freeze or ice trays (to make ice) in the chill drawer.



The Fresh Dial (In some models)

If the crisper is full, the fresh dial located in front of the crisper should be opened. This allows the air in the crisper and the humidity rate to be controlled, to increase the life of food within.

The dial, located behind the shelf, must be opened if any condensation is seen on the glass shelf.



CHAPTER -3: USING THE APPLIANCE

Adjustable Door Shelf (Adapti-Lift) *(In some models)*

Six different height adjustments can be made to provide storage areas that you need by adjustable door shelf.

To change the position of adjustable door shelf ;

Hold the bottom of the shelf and pull the buttons on the side of the door shelf direction of arrow. (Fig.1)

Position door shelf the height you need by moving up and down. After you get the position that you want the door shelf, release the buttons on the side of the door shelf (Fig.2) Before releasing the door shelf, move up down and make sure the door shelf is fixed.



Note: Before moving door shelf is loaded, you must hold the shelf by supporting the bottom. Otherwise, door shelf could fall off the rails due to the weight. So damage may occur on the door shelf or rails.

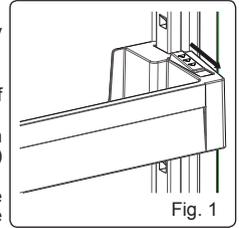


Fig. 1

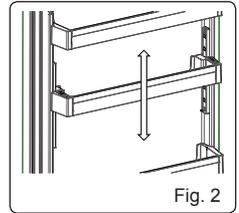


Fig. 2

Adjustable Glass Shelf *(In some models)*

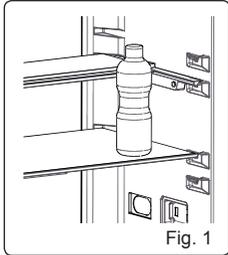


Fig. 1

Adjustable glass shelf mechanism provides higher storage spaces with a simple movement. To cover the glass shelf, push it.

You can load your food as you want in the resulting extra space. To bring the shelf in its original position, pull it toward you.

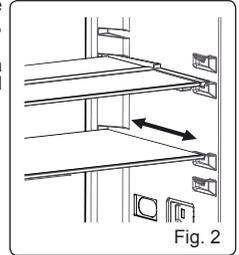


Fig. 2

Visual and text descriptions in the accessories section may vary according to the model of your appliance.

CHAPTER -4: FOOD STORAGE

For normal operating conditions, set the temperature of the cooler compartment to +4 or +6 °C. To reduce humidity and avoid the consequent formation of frost, always store liquids in sealed containers in the refrigerator. Frost tends to concentrate in the coldest parts of the evaporating liquid and, in time, your appliance will require more frequent defrosting.

- Never place warm food in the refrigerator. Warm food should be allowed to cool at room temperature and should be arranged to ensure adequate air circulation in the refrigerator compartment.
- Make sure no items are in direct contact with the rear wall of the appliance as frost will develop and packaging will stick to it. Do not open the refrigerator door frequently.
- We recommend that meat and clean fish are loosely wrapped and stored on the glass shelf just above the vegetable bin where the air is cooler, as this provides the best storage conditions.
- Store loose fruit and vegetable items in the crisper containers.
- Store loose fruit and vegetables in the crisper.
- Storing fruit and vegetables separately helps prevent ethylene-sensitive vegetables (green leaves, broccoli, carrot, etc.) being affected by ethylene-releaser fruits (banana, peach, apricot, fig etc.).
- Do not put wet vegetables into the refrigerator.
- Storage time for all food products depends on the initial quality of the food and an uninterrupted refrigeration cycle before refrigerator storage.
- To avoid cross-contamination do not store meat products with fruit and vegetables. Water leaking from meat may contaminate other products in the refrigerator. You should package meat products and clean any leakages on the shelves.
- Do not put food in front of the air flow passage.
- Consume packaged foods before the recommended expiry date.



NOTE: Potatoes, onions and garlic should not be stored in the refrigerator.

CHAPTER -4: FOOD STORAGE

- For normal working conditions, it will be sufficient to adjust the temperature setting of your refrigerator to +4 °C.
- The temperature of the fridge compartment should be in the range of 0-8 °C, fresh foods below 0 °C are iced and rotted, bacterial load increases above 8 °C, and spoils.
- Do not put hot food in the refrigerator immediately, wait for the temperature to pass outside. Hot foods increase the degree of your refrigerator and cause food poisoning and unnecessary spoiling of the food.
- Meat, fish, etc. should be store in the chiller compartment of the food, and the vegetable compartment is preferred for vegetables. (if available)
- To prevent cross contamination, meat products and fruit vegetables are not stored together.
- Foods should be placed in the refrigerator in closed containers or covered to prevent moisture and odors.

CHAPTER -5: CLEANING AND MAINTENANCE

Disconnect the unit from the power supply before cleaning.



Do not wash your appliance by pouring water on it.



Do not use abrasive products, detergents or soaps for cleaning the appliance. After washing, rinse with clean water and dry carefully. When you have finished cleaning, reconnect the plug to the mains supply with dry hands.

- Make sure that no water enters the lamp housing and other electrical components.
- The appliance should be cleaned regularly using a solution of bicarbonate of soda and lukewarm water.
- Clean the accessories separately by hand with soap and water. Do not wash accessories in a dish washer.
- Clean the condenser with a brush at least twice a year. This will help you to save on energy costs and increase productivity.



The power supply must be disconnected during cleaning.

Replacing LED Lighting



If your fridge has LED lighting contact the help desk as this should be changed by authorized personnel only.

CHAPTER -6: SHIPMENT AND REPOSITIONING

Transportation and Changing Positioning

- The original packaging and foam may be kept for re-transportation (optional).
- Fasten your appliance with thick packaging, bands or strong cords and follow the instructions for transportation on the packaging.
- Remove all movable parts (shelves, accessories, vegetable bins, and so on) or fix them into the appliance against shocks using bands when re-positioning or transporting.



Always carry your appliance in the upright position.

Repositioning the Door

- It is not possible to change the opening direction of your appliance door if door handles are installed on the front surface of the appliance door.
- It is possible to change the opening direction of the door on models without handles.
- If the door-opening direction of your appliance can be changed, contact the nearest Authorised Service Centre to change the opening direction.

CHAPTER -7: BEFORE CALLING AFTER-SALES SERVICE

| ERROR TYPE | MEANING | WHY | WHAT TO DO |
|------------|----------------|-----|--|
| E01 | Sensor warning | | Call Service for assistance as soon as possible. |
| E02 | Sensor warning | | Call Service for assistance as soon as possible. |
| E03 | Sensor warning | | Call Service for assistance as soon as possible. |

CHAPTER -7: BEFORE CALLING AFTER-SALES SERVICE

| ERROR TYPE | MEANING | WHY | WHAT TO DO |
|------------|---------------------------------------|--|---|
| E06 | Sensor warning | | Call Service for assistance as soon as possible. |
| E07 | Sensor warning | | Call Service for assistance as soon as possible. |
| E08 | Low Voltage Warning | Power supply to the device has dropped to below 170W. | <ul style="list-style-type: none"> - This is not a device failure, this error helps to prevent damages to the compressor. - The voltage needs to be increased back to required levels <p>If this warning continues an authorised technician needs to be contacted.</p> |
| E10 | Fridge compartment is not cold enough | <p>Likely to occur after:</p> <ul style="list-style-type: none"> - Long term power failure. - Hot food has been left in the fridge. | <ol style="list-style-type: none"> 1. Set the fridge temperature to a colder value or set Super Cool. This should remove the error code once the required temperature has been reached. Keep doors closed to improve time taken to reach the correct temperature. 2. Please empty the location at the front area of air duct channel holes and avoid putting food close to the sensor. <p>If this warning continues an authorised technician needs to be contacted.</p> |
| E11 | Fridge compartment is too cold | Various | <ol style="list-style-type: none"> 1. Check is Super Cool mode is activated 2. Reduce the fridge compartment temperature 3. Check to see if vents are clear and not clogged <p>If this warning continues an authorised technician needs to be contacted.</p> |

Your fridge is not operating

Check if:

- There is power
- The plug is correctly connected to the socket
- The plug or mains fuse has blown
- The socket is faulty. Examine this by plugging your fridge into a working socket.

The appliance performs poorly

Check if:

- The appliance is overloaded
- The doors are closed properly
- There is any dust on the condenser
- There is enough space near the rear and side walls.

Your fridge is operating noisily

Motor noise: Indicates the compressor is operating normally. The compressor may cause more noise for a short time when it is first activated.

Bubbling noise and splash: Due to the flow of the refrigerant in the tubes of the system.

Air blowing noise: Indicates normal operation of the system due to the circulation of air.

CHAPTER -7: BEFORE CALLING AFTER-SALES SERVICE

There is a build-up of humidity inside the cooler

Check if:

- All food is packed properly. Containers must be dry before being placed in the fridge.
- The fridge door is opened frequently. Humidity of the room enters the fridge when the doors are opened. Humidity increases faster when the doors are opened more frequently, especially if the humidity of the room is high.

The door is not opening and closing properly

Check if:

- There is food or packaging preventing the door from closing
- The door compartments, shelves and drawers are placed properly
- The door joints are broken or torn
- Your fridge is level.

Recommendations

- If the appliance is switched off or unplugged, wait at least 5 minutes before plugging the appliance in or restarting it in order to prevent damage to the compressor.
- If you will not use your fridge for a long time (e.g. in summer holidays) unplug it. Clean your fridge according to chapter cleaning and leave the door open to prevent humidity and smell.
- If a problem persists after you have followed all the above instructions, please consult the nearest authorised service centre.
- The appliance you have purchased is designed for domestic use only. It is not suitable for commercial or common use. If the consumer uses the appliance in a way that does not comply with this, we emphasise that the manufacturer and the dealer will not be responsible for any repair and failure within the guarantee period.

CHAPTER -8: TIPS FOR SAVING ENERGY

1. Install the appliance in a cool, well-ventilated room, but not in direct sunlight and not near a heat source (such as a radiator or oven) otherwise an insulating plate should be used.
2. Allow warm food and drinks to cool before placing them inside the appliance.
3. Drinks or other liquides should be covered when inside the appliance. If left uncovered, the humidity inside the appliance will increase, therefore the appliance uses more energy. Keeping drinks and other liquids covered helps preserve their smell and taste.
4. Avoid keeping the doors open for long periods and opening the doors too frequently as warm air will enter the appliance and cause the compressor to switch on unnecessarily often.
5. Keep the covers of the different temperature compartments (such as the crisper and chiller) closed.
6. The door gasket must be clean and pliable. Replace gaskets if worn.

CHAPTER -9: SERVICE & WARRANTY

If you are unable to resolve a problem using the checks covered in the last few pages, do not attempt to service this fridge freezer yourself.

In the unlikely event of the product requiring repair, please contact the Customer Support Centre. Telephone: 0333 577 7230 Lines are open Mon to Fri 09.00 to 20.00 & Sat and Sun 10.00 to 16.00

Vestel UK the licence partner for Sharp guarantees that for a period of 2 years from the date of purchase the enclosed product will be free from defects in materials and workmanship. Vestel UK agrees to provide for the repair or, at its option, the replacement of a defective product. Vestel UK reserves the right to replace defective parts, or the product, with new or refurbished items. Items that are replaced become the property of Vestel UK. To benefit from this guarantee, any fault that occurs must be notified to Vestel UK, or it's appointed Service Facility, within two years from the date the product was purchased. Proof of purchase, such as a receipt or invoice, must be provided. If the product is exchanged, the replacement shall be covered by the unexpired portion of the original guarantee.

This guarantee shall only apply to faults that are due to an electrical or mechanical breakdown. It does not cover faults or damage caused by accident, misuse, fair wear and tear, neglect, tampering with the product, or repair other than by a Service Facility appointed by Vestel UK.

The product is intended for private domestic use only. The guarantee will not apply if the product is used in the course of a business, trade or profession.

CHAPTER -10: TECHNICAL DATA

The technical information is situated in the rating plate on the internal side of the appliance and on the energy label. The QR code on the energy label supplied with the appliance provides a web link to the information related to the performance of the appliance in the EU EPREL database. Keep the energy label for reference together with the user manual and all other documents provided with this appliance. It is also possible to find the same information in EPREL using the link <https://eprel.ec.europa.eu> and the model name and product number that you find on the rating plate of the appliance. See the link www.theenergylabel.eu for detailed information about the energy label.

CHAPTER -11: CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, Serial Number and Service Index.

The information can be found on the rating plate. You can find the rating label inside the fridge zone on the left lower side.

The original spare parts for some specific components are available for a minimum of 7 or 10 years, based on the type of component, from the placing on the market of the last unit of the model.

Visit our website to:
www.sharphomeappliances.com





Service & Support

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