

Home Appliances



# SJ-SF099M1X-EN

Freezer

EN User Manual

**SHARP**

Be Original.

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## **FIRE**

**Warning; Risk of fire / flammable materials**

Your freezer conforms to current safety requirements. Inappropriate use can lead to personal injury and damage to property. To avoid the risk of damage read this manual carefully before using your freezer for the first time. It contains important safety information on the installation, safety, use and maintenance of your Freezer. Retain this manual for future use.

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## **FIRE**


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## CHAPTER -1: GENERAL WARNINGS


 **WARNING:** Keep the ventilation openings of the **Freezer** clear from obstruction.


 **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process.


 **WARNING:** Do not use other electrical appliances inside the **Freezer**.

 **WARNING:** Do not damage the refrigerant circuit.

 **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.

 **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

 **WARNING:** To avoid personal injury or damage this appliance must be installed in accordance with the manufacturer instructions.

 The small quantity of refrigerant used in this **freezer** is eco- friendly R600a (an isobutene) and is flammable and explosive if ignited in enclosed conditions.

- \* While carrying and positioning the **freezer**, do not damage the cooler gas circuit.
- \* Do not store any containers with flammable materials, such as spray cans or fire extinguisher refill cartridges in the vicinity of the **freezer**.
- \* This appliance is intended for domestic use only.
- \* Your **freezer** requires a 220-240V, 50Hz mains supply. Do not use any other supply. Before connecting your **freezer**, ensure that the information on the data plate (voltage and connected load) matches the mains electricity supply. If in doubt, consult a qualified electrician)
- \* This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the

## CHAPTER -1: GENERAL WARNINGS

hazard involved. Children shall not play with the appliance. Cleaning and user maintenance, shall not be made by children without supervision.

- \* Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. Children are not expected to perform cleaning or user maintenance of the appliance, very young children (0-3 years old) are not expected to use appliances, young children (3-8 years old) are not expected to use appliances safely unless continuous supervision is given, older children (8-14 years old) and vulnerable people can use appliances safely after they have been given appropriate supervision or instruction concerning use of the appliance. Very vulnerable people are not expected to use appliances safely unless continuous supervision is given.
- \* A damaged power cord /plug can cause fire or give you an electric shock. When damaged it must be replaced, this should only be done by qualified personnel.
- \* This appliance is not intended for use at altitudes exceeding 2000 m.

### **To avoid contamination of food, please respect the following instructions:**

- \* Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- \* Regularly clean surfaces that can come in contact with food and accessible drainage systems.
- \* Store raw meat and fish in suitable containers in the freezer, so that it is not in contact with or drip onto other food.
- \* If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

## CHAPTER -1: GENERAL WARNINGS

### Disposal

- All packaging and materials used are environmentally friendly and recyclable. Please dispose of any packaging in an environmentally friendly manner. Consult your local council for further details.
- When the appliance is to be scrapped, cut off the electrical supply cable and destroy the plug and cable. Disable the door catch in order to prevent children becoming trapped inside.
- A cut off plug inserted into a 16 amp socket is a serious safety (shock) hazard. Please ensure the cut off plug is disposed of safely.

### For Denmark products:

The appliance is equipped with a plug approved in the EU ( EU-Schuko Plug) and can be used in Finland, Norway and Sweden. In Denmark, the appliance is only approved for use with a wall outlet type E or type CEE7 // 7-S with a ground leg. If there is only wall outlet type K at the connection point, Replacing EU-Schuko plug with the Danish plug must be performed by only an authorized service personel. Alternatively, connect a suitable and approved power adapter to transition between Schuko plug and Danish earth system. This adapter (min. 10 amps and up to max. 13 amps) can be ordered via at well assorted whitegoods dealer or authorized electrician. Only with one of these methods it can be ensured that the appliance is the correct safety ground. In the absence of earthing installation, an authorised electrician should carry out an earthing installation. In the case of use without earthing installed, we will not be responsible for any loss of use that may occur.

### Disposal of your old appliance



This symbol on the product or package implies that the product should not be treated as domestic waste. Instead, it should be delivered to applicable waste collection places recycling electrical and electronic equipment. Recycling materials will help natural resources be preserved. For more detailed information regarding recycling of this product, please contact local authority, domestic waste disposal service or the shop you have purchased the product from.

Please ask your local authority about the disposal of the WEEE for the reuse, recycle and recovery purposes.

### Notes:

- Please read the instruction manual carefully before installing and using your appliance. We are not responsible for the damage occurred due to misuse.
- Follow all instructions on your appliance and instruction manual, and keep this manual in a safe place to resolve the problems that may occur in the future.
- This appliance is produced to be used in homes and it can only be used in domestic environments and for the specified purposes. It is not suitable for commercial or common use. Such use will cause the guarantee of the appliance to be cancelled and our company will not be responsible for the losses to be occurred.
- This appliance is produced to be used in houses and it is only suitable for cooling / storing foods. It is not suitable for commercial or common use and/or for storing substances except for food. Our company is not responsible for the losses to be occurred in the contrary case.

### Safety warnings



- Do not connect your Freezer to the mains electricity supply using an extension lead.
- A damaged power cord / plug can cause fire or give you and electric shock. When damaged it must be replaced, this should only be done by qualified personnel.
- Never bend the power cord excessively.
- Never touch the power cord / plug with wet hands as this could cause a short circuit electric shock.
- Do not place glass bottles or beverage cans in the freezer. Bottles or cans may explode.
- When taking ice made in the freezer, do not touch it, ice may cause ice burns and/or cuts.
- Do not remove items from the freezer if your hands are damp or wet. This could cause skin abrasions or frost / freezer burns.
- Do not refreeze food once it has thawed out.

### Installation Information

*Before unpacking and manoeuvring your freezer please take some time to familiarise yourself with the following points.*

- Position away from direct sunlight and away from any heat source such as a radiator.
- Your appliance should be at least 50 cm away from stoves, Gas ovens and heater cores, and should be at least 5 cm away from electrical ovens.
- Do not expose your freezer to moisture or rain.
- Your freezer should be positioned at least 20mm away from another freezer.
- Clearance of at least 150 mm is required at the top of your appliance. Do not place anything on top of your appliance.
- For safe operation it is important that your freezer is safe and balanced. The adjustable feet are used to level your freezer. Make sure that your appliance is level before placing any foodstuffs inside it.
- We recommend that you wipe all shelving and trays with a cloth soaked in warm water mixed with a teaspoon of bicarbonate of soda before use. After cleaning rinse with warm water and dry.

## CHAPTER -1: GENERAL WARNINGS

### Before using your freezer



- Before setting up your freezer, check for any visible damage. Do not install or use your freezer if it is damaged.
- When using your freezer for the first time, keep it in an upright position for at least 3 hours before plugging into the mains. This will allow efficient operation and prevents damage to the compressor.
- You may notice a light odour when using your freezer for the first time. This is perfectly normal and will fade away as the freezer starts to cool.

### Electrical information (For UK type plug)



**Warning!** This appliance must be earthed.

The mains lead of this appliance has been fitted with a specially earthed plug.

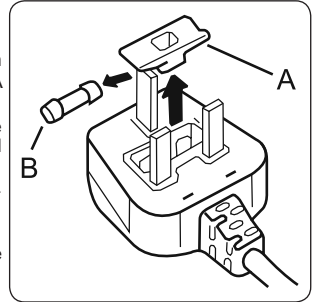


**Important:** Do not use the appliance without the fuse cover in position. Should the fuse need to be replaced, it must be replaced with a 13A fuse, ASTA approved to BS1362.

The plug must be used with a specially earthed socket of 13 amperes. If there is no such socket in your house, please have one installed by an authorised electrician.

The mains lead of this appliance has been fitted with a BS 1363A 13A fused plug. To change a fuse in this type of plug, follow the steps below:

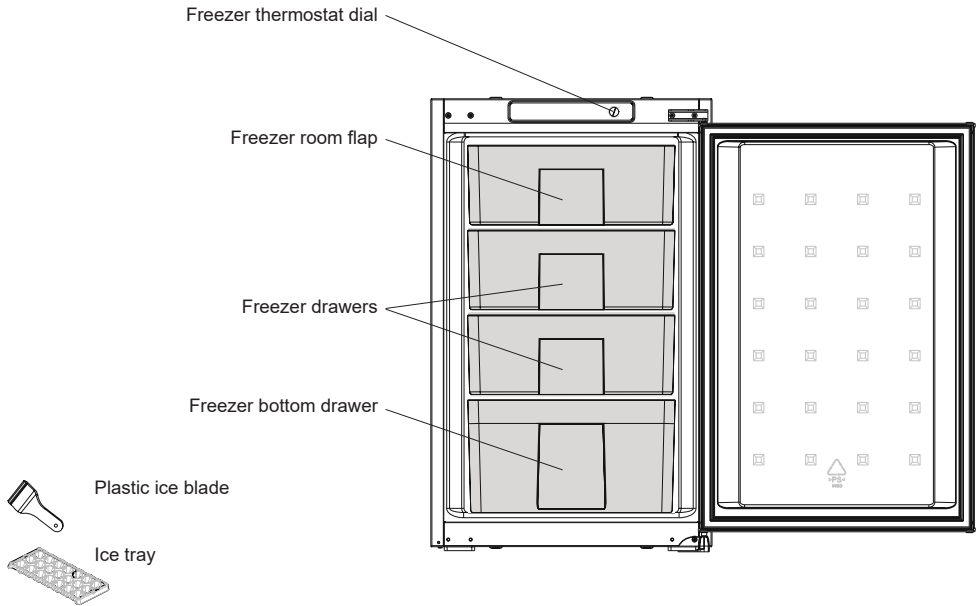
1. Remove the fuse cover and fuse.
2. Fit replacement 13A fuse, ASTA approved to BS 1362 type, into the fuse cover.
3. Replace fuse cover.



### During Usage

- Do not connect your freezer to the mains electricity supply using an extension lead.
- Do not use damaged, torn or old plugs.
- Do not pull, bend or damage the cord.
- Do not use plug adapter.
- This appliance is designed for use by adults. Do not allow children to play with the appliance or hang off the door.
- Never touch the power cord/plug with wet hands. This may cause a short circuit or electric shock.
- Do not place glass bottles or cans in the ice-making compartment as they will burst when the contents freeze.
- Do not place explosive or flammable material in your freezer. Place drinks with high alcohol content vertically in the freezer compartment and make sure their tops are tightly closed.
- When removing ice from the ice-making compartment, do not touch it. Ice may cause frost burns and/or cuts.
- Do not touch frozen goods with wet hands. Do not eat ice-cream or ice cubes immediately after they are removed from the ice-making compartment.
- Do not re-freeze thawed frozen food. This may cause health issues such as food poisoning.

## CHAPTER -2: YOUR FREEZER



This figure has been drawn for information purposes to show the various parts and accessories in the appliance. Parts may vary according to the model of the appliance.

### General notes:

**Freezer Compartment (Freezer):** Most Efficient use of energy is ensured in the configuration with the drawers and bins **positioned as supplied**.

## CHAPTER -3: USING YOUR FREEZER

### Freezer control



The freezer thermostat automatically regulates the inside temperature of the compartments.

By rotating the knob from position “1” to “5”, colder temperatures can be obtained.

**Important note:** Do not try to rotate the knob beyond position 1 it will stop your appliance.

### Freezer thermostat setting;

1 – 2 : For short-term storage of food in the freezer compartment, you can set the knob between minimum and medium position.

3 – 4 : For long-term storage of food in the freezer compartment, you can set knob medium position.

5 : For freezing the fresh food. The appliance **should be set to** colder temperatures.

**Note that:** the ambient temperature, temperature of the freshly stored food and how often the door is opened, affects the temperature in the freezer compartment. If required, change the temperature setting.

### Warnings for temperature settings

- Do not **make** another adjustment before completing an adjustment.
- The ambient temperature, temperature of the freshly stored food and how often the door is opened, affects the temperature in the freezer. If required, change the temperature setting.
- It is not recommended that you operate your freezer in environments colder than 10°C .
- The temperature setting should be set by taking into consideration how often the freezer door is opened and closed, how much food is stored in the freezer, the environment in which it is placed and the positioning of the appliance.
- We recommend that when first using the freezer it should be left running for 24 hours uninterrupted to ensure it is completely cooled. Do not open the freezer door, or put food inside for this period.
- Your freezer has a 5 minute built in delay function, designed to prevent damage to the compressor. When power is applied to your freezer, it will begin to operate normally after 5 minutes.
- Your freezer is designed to operate in the ambient temperature intervals stated in the standards, according to the climate class stated in the information label. It is not recommended that your freezer is operated in the environments which are out of the stated temperature intervals in terms of cooling efficiency.



## CHAPTER -3: USING YOUR FREEZER

### Climate class and meaning:

**T (tropical):** This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 43 °C.

**ST (subtropical):** This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 38 °C.

**N (temperate):** This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 32 °C.

**SN (extended temperate):** This refrigerating appliance is intended to be used at ambient temperatures ranging from 10 °C to 32 °C.

### Cleaning

- **Before cleaning your freezer, turn your mains supply off and remove the plug from the socket.**
- Do not wash your freezer by pouring water on to it.
- Use a warm, soapy cloth or sponge to wipe the interior and exterior of your freezer.
- Carefully remove all baskets by sliding upwards or outwards and clean with soapy water. Do not wash in a washing machine or dishwasher.
- Do not use solvents, abrasive cleaners, glass cleaners or all purpose cleaning agents to clean your freezer. This may cause damage to the plastic surfaces and other components with the chemicals they contain.
- Clean the condenser at the back of your freezer at least once a year with a soft brush or vacuum cleaner.

**Make sure that your freezer is unplugged while cleaning.**

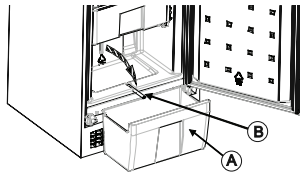
### Defrosting the Freezer

**WARNING:** Never use sharp metal tools, unless recommended by manufacturer, for this operation as they can damage the refrigeration circuit.

After a period of time, frost will build up in certain areas in the freezer. The frost, accumulated in the freezer, should be removed periodically (use the plastic scraper if available).

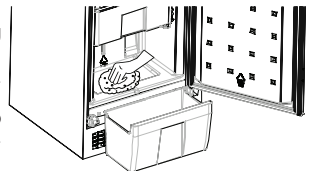
Complete defrosting will become necessary if the frost layer exceeds 3-5 mm to maintain the efficiency of the freezer.

- The day before you defrost, set the thermostat dial to position "5" to freeze the foods completely. (Recommendation)
- During defrosting, frozen foods should be wrapped in several layers of paper and kept in a cool place. The inevitable rise in temperature will shorten their storage life. Remember to use these foods within a relatively short period of time.
- Set the thermostat knob to position "+" and switch off the appliance.
- Leave the door open to accelerate defrosting. Remove the defrost water from the compartment.
- This appliance is provided with a special drain system.



1. Pull out the bottom drawer<sup>A</sup> of the freezer and put it on the floor aligning it to the cabinet front.
2. Pull out the drain pipe<sup>B</sup> placed on the back wall of the freezer. Then place it in the groove on the front side of the floor of the appliance.
3. If there is still water on the freezer floor, you can clear it away by using a sponge.

- Clean the interior by hand with lukewarm water and a little detergent. Never use abrasive products or aggressive cleaning agents.
- Dry the inside of the unit, plug on the mains, and set the thermostat knob to position "5". After 24 hours, reset the thermostat to the desired position.



## CHAPTER -4: FOOD STORAGE GUIDANCE

- The **freezer is used for** storing deep-frozen or frozen food for long periods of time and making ice cubes.
- Do not put fresh and warm food with frozen food side by side as it can thaw the frozen food.
- While freezing fresh food (i.e. meat, fish and mincemeat) divide them in parts in order to use in one time.
- Maximum load; if you want to load large quantities and use the maximum net capacity, you can remove the drawers (Except the bottom one). You can store bulky items directly on the shelves
- For storing the frozen food; the instructions shown on frozen food packages should always be followed carefully and if no information is provided, food should not be stored for more than 3 months from the purchased date.
- When buying frozen food ensure that these have been frozen at suitable temperatures and that the packing is intact.
- Frozen food should be transported in appropriate containers to maintain the quality of the food and should be returned to the freezing surfaces of the unit in the shortest possible time.
- If a package of frozen food shows the sign of humidity and abnormal swelling it is probable that it has been previously stored at an unsuitable temperature and that the contents have deteriorated.
- The storage life of frozen food depends on the room temperature, thermostat setting, how often the door is opened, the type of food and the length of time required to transport the product from the shop to your home. Always follow the instructions printed on the package and never exceed the maximum storage life indicated.
- While freezing food ; Maximum amount of fresh food (in kg) that can be frozen in 24 hours is indicated on the appliance label. For optimum appliance performance to reach maximum freezing capacity, turn the thermostat knob to position "5" / 24 hours before placing fresh food in the freezer. 24 hours, position "5" would generally be sufficient after placing fresh food in the freezer. After 24 hours, reset the thermostat to the desired position.
- Attention; In order to save energy, when freezing small amounts of food, reset the thermostat to the desired position.

## CHAPTER -5: TROUBLESHOOTING

If your freezer is not working properly, it may be a minor problem, therefore check the following, before calling an electrician to save time and money.

### What to do if your appliance does not operate;

#### Check that;

- There is no power,
- The general switch in your home is **connected**,
- The thermostat setting is **not** on "a" position ,
- The socket is not **working**. To check this, plug in another appliance that you know which is working into the same socket.

### What to do if your appliance performs poorly;

#### Check that;

- You have not overloaded the appliance,
- The freezer thermostat settings is suitable
- The doors are closed perfectly,
- There is no dust on the condenser,
- There is enough place at the rear and side walls.

#### If there is noise;

The freezing gas which circulates in the freezer circuit may make a slight noise (bubbling sound) even when the compressor is not running. Do not worry this is quite normal. If these sounds are different check that;

- The appliance is well levelled
- Nothing is touching the rear.
- Items on the appliance are not vibrating.

#### If your freezer is not cooling enough;

Your freezer is designed to operate in the ambient temperature intervals stated in the standards, according to the climate class stated in the information label. We do not recommend operating your freezer out of stated temperatures value limits in terms of cooling effectiveness.

#### Recommendations

- If the appliance is not used for long time (for example during the summer holidays) unplug or set the thermostat dial to "a" position and clean the appliance and leave the door open to prevent the formation of mildew and smell.
- To stop the appliance completely, unplug from main socket (for cleaning and when the doors are left open)

## CHAPTER -6: TIPS FOR SAVING ENERGY

1. Always allow **food items** to cool before storing in the appliance.
2. Thaw food in the freezer, this helps save energy.

## CHAPTER -7: INFORMATION FOR TEST INSTITUTES

**Appliances** for EcoDesign verification should be compliant with EN 62552.

Ventilation requirements, recess dimensions and minimum rear clearances shall be as stated in this User Manual in Chapter 2. Please contact the manufacturer for any other further information, including loading plans.

## CHAPTER -8: SERVICE & WARRANTY

If you are unable to resolve a problem using the checks covered in the last few pages, do not attempt to service this freezer yourself.

In the unlikely event of the product requiring repair, please contact the Customer Support Centre. Telephone: 0333 577 7230 Lines are open Mon to Fri 09.00 to 17.00

Vestel UK the licence partner for Sharp guarantees that for a period of 2 years from the date of purchase the enclosed product will be free from defects in materials and workmanship. Vestel UK agrees to provide for the repair or, at its option, the replacement of a defective product. Vestel UK reserves the right to replace defective parts, or the product, with new or refurbished items. Items that are replaced become the property of Vestel UK. To benefit from this guarantee, any fault that occurs must be notified to Vestel UK, or it's appointed Service Facility, within two years from the date the product was purchased. Proof of purchase, such as a receipt or invoice, must be provided. If the product is exchanged, the replacement shall be covered by the unexpired portion of the original guarantee.

This guarantee shall only apply to faults that are due to an electrical or mechanical breakdown. It does not cover faults or damage caused by accident, misuse, fair wear and tear, neglect, tampering with the product, or repair other than by a Service Facility appointed by Vestel UK.

The product is intended for private domestic use only. The guarantee will not apply if the product is used in the course of a business, trade or profession.

## CHAPTER -9: TECHNICAL DATA

The technical information is situated in the rating plate on the internal side of the appliance and on the energy label.

The QR code on the energy label supplied with the appliance provides a web link to the information related to the performance of the appliance in the EU EPREL database.

Keep the energy label for reference together with the user manual and all other documents provided with this appliance.

It is also possible to find the same information in EPREL using the link <https://eprel.ec.europa.eu> and the model name and product number that you find on the rating plate of the appliance.

See the link [www.theenergylabel.eu](http://www.theenergylabel.eu) for detailed information about the energy label.

## CHAPTER -10: CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, Serial Number and Service Index.

The information can be found on the rating plate. You can find the rating label inside the fridge zone on the left lower side.

The original spare parts for some specific components are available for a minimum of 7 or 10 years, based on the type of component, from the placing on the market of the last unit of the model.

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# Service & Support

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